



City of Cashmere

101 Woodring St.
Cashmere, WA 98815

APPLICATION FOR APPEAL OF HIGH-USAGE WATER BILL DUE TO LEAK

Date _____

Name _____

Phone _____

Address _____

When abnormally high usage is determined by the City Water Department to be due to a leak, a significantly high billing may be appealed to the City Clerk-Treasurer provided the leak was not caused by the intentional act of the utility customer or his agents or employees.

Significantly high means the water portion of the utility billing is over \$100 more than the ordinary billing for that month according to the billing history for the account. The Clerk-Treasurer or designee may agree to limit the affected billing to not more than the historical billing for the month in question plus ten percent of the total actual metered water billing amount.

Such appeals may only be made for the first month's billing that is significantly high as a result of the leak. If billing relief is granted, the customer shall be responsible for documentation to the city, in the form of a receipt or City inspection, that the leak has been repaired within 30 days of the first significantly high billing resulting from the leak. Failure to repair the leak and provide the required documentation within 30 days will result in the entire bill, plus all applicable penalties, becoming due and payable to the City.

Signature _____

Date _____

*****OFFICE USE ONLY*****

Account # _____

Historical gallons used _____

Charge \$ _____

Current metered gallons _____

Charge \$ _____

X 10% \$ _____

Total \$ _____

Leak verification

- Leak verified by City personnel
- Billing amount verified (Must be \$100 over ordinary billing amount)
- Repair documentation _____

- Approved**
- Denied Reason** _____

CITY CLERK-TREASURER

DATE

- ACCOUNTHOLDER NOTIFIED** **By phone** **In person** **By** _____
- Date notified _____